

Remote Manager Version 1.6

Remote Manager is Microsoft Windows™ 95/98/NT/ME/200/XP compatible software that allows remote access from a PC to one or more Total Recall voice loggers, via network (LAN/WAN) or dial-up connection.

It can be used to configure the recorder, play recorded calls, monitor current calls in real time, search the database, tag and notate calls on the database, download calls to the local hard drive, e-mail downloaded calls, play and save calls from Total Recall archive discs, and export calls to WAV, MP3 or secure proprietary formats.

To ensure the security of your voice logger, Remote Manager offers two levels of access security. Administrator level access gives full permissions for adding users and configuring Total Recall call recorders, as well as all the available monitoring and search functions. User level admission allows for monitoring, search and playback control only, intended for those who do not need to configure recorders.

In addition to this, Remote Manager can be configured to give users monitoring and search access to select channels only, usually their own extension or those of their subordinates. This provides management with an extra level of security and privacy, whilst giving users the opportunity to access the benefits that call recording provides.

There are four tabs on Remote Manager.

Monitor:

Shows the current activity and allows live monitoring of calls across the network.

Playback Calls:

Search the database for the recording you want to playback.
Allow drag and drop of calls into local folders.

TR Configuration:

Set system parameters such as passwords, data & time, channel and network settings, auto-archive settings, etc. Administrator password is required to access the TR Configuration.

Event Log:

Logs the access and events of the connected Total Recalls

Date(TR)	Time(TR)	Length	Number	Direction	Channel	Notes	Recorder ID
07 Jan 2005	19:47:24	00:01:00		All	6		6
07 Jan 2005	19:47:12	00:01:00	5	In	8		6
07 Jan 2005	19:47:00	00:01:00	5	In	7		6
07 Jan 2005	19:46:24	00:01:00		All	6		6
07 Jan 2005	19:46:12	00:01:00	5	In	8		6
07 Jan 2005	19:46:00	00:01:00	5	In	7		6
07 Jan 2005	19:45:24	00:01:00		All	6		6
07 Jan 2005	19:45:12	00:01:00	5	In	8		6
07 Jan 2005	19:45:00	00:01:00	5	In	7		6
07 Jan 2005	19:44:24	00:01:00		All	6		6
07 Jan 2005	19:44:12	00:01:00	5	In	8		6
07 Jan 2005	19:44:00	00:01:00	5	In	7		6
07 Jan 2005	19:43:24	00:01:00		All	6		6
07 Jan 2005	19:43:12	00:01:00	5	In	8		6
07 Jan 2005	19:43:00	00:01:00	5	In	7		6
07 Jan 2005	19:42:25	00:00:03		All	1		6
07 Jan 2005	19:42:24	00:01:00		All	6		6