



TOTAL RECALL

Rack



When your business depends on
CALL RECORDING
 YOU NEED TOTAL RECALL



Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.

Key Features

- ☑ Analog call recording.
- ☑ Broadcast audio recording.
- ☑ Standalone or part of a network.
- ☑ Onboard storage for 60,000 hours / 350,000 calls.
- ☑ Secure and tamper proof recording format.
- ☑ Advanced audio compression.
- ☑ One-click real-time call monitoring.
- ☑ Comprehensive search capability.
- ☑ Easy to use DVD/CD archiving.
- ☑ Optional Blu-Ray and TCP/IP Network archiving.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

Telephony

- Analog 2-wire POTS, FSKR, DTMF

Voice Processing

- HQVQ (8:1) compression
- WAV (16 bit, 8KHz) & MP3 export

Channel Capacity

- 48 simultaneous Analog recording channels.

Storage Capacity

- Internal SATA hard drive storage for up to 60,000 hours / 350,000 calls at 16 kbps HQVQ compression.

Recording Trigger

- On-demand (via software or DTMF sequence)
- Off-Hook (6 different levels)
- VOX (6 different levels)

Monitoring

- Real-time monitoring via on-board speaker
- Real-time monitoring via Remote Manager software

Replay

- Replay via on-board speaker
- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control
- Single press 'Quick Replay' function to review recent calls.

Archive Media

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1000 hours per DVD)

- Optional TCP/IP Network archiving support (250,000 records per archive, up to maximum hard disk capacity)
- Optional Blu-Ray archive device (aprox 6000 hours per BD-RE)

Client Software

- Total Recall Remote Manager for Windows 2000/XP/Vista32/Vista64/7

Networking

- One 100Mb Ethernet port
- Single RS232 port (for modem connection)
- Network time synchronization via NTP
- Optional alarming via SNMP
- Optional TCP/IP SMDR interface (multiple vendors supported)

System

- Dimensions: 220(H) x 480(W) x 230(D) mm (5 RU)
- Weight: 10Kg
- Single auto-sensing 90VAC - 260VAC, 50Hz > 75Hz, 50 watts maximum PSU.
- Optional Hot-Swap 350+350W PSU
- 0°C - 60°C operating temperature
- 0°C - 60°C storage temperature

For more information visit TOTAL RECALL on the Web at www.totalrecall.com.sg

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