



TOTAL RECALL MAX

Desktop



When your business depends on
CALL RECORDING
 YOU NEED TOTAL RECALL MAX



Benefits

- ☑ **Affordable** – best cost per channel ratio without compromise on features.
- ☑ **Reliable** – stable operating platform with built-in redundancy.
- ☑ **Secure** – tamper proof recording format and role based access control.
- ☑ **Hybrid** – records VoIP and/or ISDN calls.
- ☑ **Accessible** – remote access and control software included.
- ☑ **Powerful** – comprehensive recording, search, monitoring and playback capability.
- ☑ **Flexible** – single license key for different channel types, in any combination.

Key Features

- ☑ VoIP and ISDN call recording.
- ☑ Wide range of recording options.
- ☑ Standalone or part of a network.
- ☑ Onboard storage for up to 60,000 hours / 350,000 calls
- ☑ Secure and tamper proof recording format.
- ☑ Advanced audio compression.
- ☑ One-click real-time call monitoring.
- ☑ Feature rich player.
- ☑ Comprehensive search capability.
- ☑ Network, DVD/CD and optional Blu-Ray archiving.
- ☑ Stable UNIX platform.
- ☑ Remote access and management software.

Telephony

- SIP (RFC3261, RFC2976, RFC2833), H.323 (ITU-T H.323, ITU-T H.225, ITU-T H.245), SDP (RFC3264), RTP (RFC 3550)
- ISDN PRI (ITU-T Q.931, National ISDN 1 & 2, Nortel DMS 100, AT&T 4ESS, Lucent 5ESS, Euro ISDN)

Voice Processing

- PCM (ITU-T G.711a and G.711mu law)
- SPEEX (3:1)
- WAV (16 bit, 8KHz) & MP3 export

Channel Capacity

- 60 simultaneous VoIP sessions
- 60 simultaneous ISDN calls
- Up to 60 VoIP sessions and/or ISDN calls in any combination in hybrid mode

Onboard Storage

- Mirrored SATA hard drive storage, up to 60,000 hours / 350,000 individual records.

Recording Trigger

- ISDN D channel
- VoIP session

Monitoring

- Real-time continuous monitoring via Remote Manager software

Replay

- Replay via Remote Manager software
- Start, stop, fast-forward, rewind and pause control

Archive Media

- CD-R (aprox 180 hours per CD), DVD+RW (aprox 1000 hours per DVD)
- Network Attached Storage: TCP/IP, NFS v2/3, CIFS/SMB (250,000 records per archive, up to maximum hard disk capacity at destination)
- Optional Blu-Ray archive device (aprox 6000 hours per BD-RE)

Client Software

- Total Recall Max Remote Manager for Windows 2000/XP/Vista32/Vista64/7

Networking

- Two 100/1000Mb Ethernet ports
- Single RS232 port (for modem connection)
- Network time synchronization via NTP
- Alarms via SNMP
- Optional TCP/IP SMDR interface (multiple vendors supported)

System

- Dimensions: 160(H) x 420(W) x 420(D) mm
- Weight: 10Kg
- Single auto-sensing 300W PSU

For more information visit TOTAL RECALL on the Web at www.totalrecall.com.sg

All the trademarks are property of their respective owners.

Copyright © 2009 Comsec TR Pty Ltd. All rights reserved. The information in this publication is subject to change without notice. Comsec TR Pty Ltd assumes no responsibility for any errors that may appear in this publication.

In Singapore:

*Elcor Pte Ltd
10 Anson Road,
#21-02 International Plaza
Singapore 079903*

Tel: +65-93745858

tancw@totalrecall.com.sg

